## WAUKESHA PUBLIC LIBRARY 2007 ANNUAL REPORT



#### DIRECTOR'S MESSAGE

Waukesha Public Library is our community's investment in the future of its citizens. It is also our City's promise that every community member, regardless of heritage, education, ability, or economic status, will be able to enjoy equal access to materials that inform, educate, entertain, and inspire.

Our 2007 report focuses on the return on investment that citizens earn on the portion of their tax dollars used to support the library. We take great pride in providing our community with an extraordinary library that continually ranks in the top ten percent of libraries in the nation, and doing so in a cost effective manner.

I hope that you have enjoyed visiting the Library this year, or using our website, and that you have been enriched by something you read, learned, listened to, or viewed. Thank you for valuing what a public library contributes to a community, and for supporting the Waukesha Public Library!

Jane Ameel

## According to a 2007 community survey, 99.5% of citizens would recommend Waukesha Public Library to a friend!

#### Library Board of Trustees

Paul Kasprowicz, President Debra Kau, Vice-President Dennis Bissett, Secretary

Cynthia Deatrick Jeff Fowle Joanie Kerwin Steve Schultz Elaine Spelius Rose Sura Sylvia Trewyn Rick Tortomasi

#### Friends of Waukesha Public Library

Barb Ballmann, President Pat Church, Secretary John Melster, Treasurer

### **Administrative Staff**

Jane Ameel, Director David Brostrom, Associate Director, Public Services Howard Pringle, Associate Director, Support Services

> **Waukesha Public Library 321 Wisconsin Avenue** Waukesha, Wisconsin

www.waukesha.lib.wi.us

## WAUKESHA PUBLIC LIBRARY ACHIEVES

# 682 % Return On Investment<sup>1</sup>

### FOR THE WAUKESHA COMMUNITY!

Adult Books 493,213 books checked out x \$20* 61,324 audio books checked out x \$40*	<b>\$12,317,220</b>
* Based on an estimate of the average discounted costs at Amazon.com™	
Children's & Young Adult Bool 394,110 books checked out x \$15* 11,590 audio books checked out x \$30*	. , ,
* Based on an estimate of the average discounted costs at Amazon.com™	
Movies 378,369 videos & DVDs checked out x s  * Based on the average cost of renting ne	•
releases	
Music 80,756 CDs checked out x \$12*	\$969,072
* Based on the average cost of a music C the cost of downloading 12 songs	D or
Magazines 25,637 checked out x \$4*	\$102,548
* Based on the average newsstand cost of magazine	of a
<b>Adult Programs</b> 3,325 program attendees x \$5*	\$16,625
* Based on half the cost of attending a m	
Children's Programs 21,254 program attendees x \$7*	<b>\$148,778</b>
* Based on the average cost of a single Waukesha Park/Recreation program	
Public Internet 121,765 hours used x \$6*	\$730,590

# \* Based on the cost of one hour of basic

computer use @ Kinko's™

## **Reference Questions**

\$193,380

\* Based on a \$50/hour professional services (average reference question is answered in 3.5 minutes)

64,460 customer questions answered x \$3\*

<sup>1</sup>THE LIBRARY RECEIVED \$3,316,909 IN TAXPAYER **FUNDING AND RETURNED \$22,629,408 WORTH OF** MATERIALS AND SERVICES TO THE COMMUNITY.